

Notice to 'Safe Deposit Locker Customers'

As per the revised Reserve Bank of India (RBI) guidelines on 'Safe Deposit Locker Facility provided by the Banks', Revised/Supplementary Locker Agreement with suitable clauses for better protection of customer's rights is required to be executed by all the existing Safe Deposit Locker (SDL) holders. Accordingly, we request you to contact your home branch along with joint holders (if any) immediately and execute the Revised/Supplementary Locker Agreement by 31-December-2023 for protection of your rights in/on continuation of the services.

We solicit your kind cooperation in this regard.

In case of any queries, please contact your home branch or write to us at customercare@csb.co.in or contact customer care on 1800 266 9090 / +91 422 6612300.

Yours sincerely,

CSB Bank Ltd.