

RuPay Value added offers



Kairali

Ayurvedic Group

Period: August 25th 2017 till March 31st 2018

A. Offer Details

1. **Offer 1:** Flat 25% off* on all packages @ Kairali- The Ayurvedic Healing Village
2. **Offer 2:** Shop worth INR 2000/- and get INR 500/- off* on Kairali Ayurvedic Products
Offer code **NPCI500**
3. **Offer 3:** Flat 20% off* on all Ayurvedic therapies @ Kairali Ayurvedic Center

B. Redemption Process

1. Offer 1 and 3:
 - a. Customer to flash print out of the offer at the participating venue and Pay using Rupay debit /credit card
2. Offer 2:
 - b. Customer to log into <http://www.kairaliproducts.com/>
 - c. Customer to select products for purchase with minimum threshold of Rs.2000/-
 - d. Customer to proceed to check-out and apply promo code **NPCI500** to avail discount

C. Escalation Matrix

***In case of any offer related queries, call on customer care for assistance-9555156156

D. Terms & Conditions

a) Offer 1:

- a. Offer is valid from August 25th 2017 – March 31st 2018.
- b. Validity of current rates is from 1st October, 2017 to 30 September, 2018.
- c. Government Taxes will be levied extra and are subject to variation.
- d. Discount will be applied after adding taxes
- e. 100% advance payment shall be made for reservations.
- f. Policy of first come first served is followed.
- g. Other additional services such as Telephone calls, Internet, personal Laundry will be charged extra.
- h. Children under the age of 5 years will be complimentary.
- i. For 100% refund, cancellation should be done 30 days before arrival.
- j. 50% refund will be granted on cancellation done before 15 days prior arrival date.
- k. No refund - If cancellation is done less than 5 days before arrival or if there is a change in schedule during the stay.

b) Offer 2:

- a. This voucher can be redeemed for any product at www.kairaliproducts.in
- b. Shipping Charges will be paid on actuals.
- c. Offer is applicable for products to be shipped only in India.
- d. One PROMO CODE can be used only on a single order.
- e. Offer is not redeemable for cash or credit nor can be exchanged for a gift voucher/gift card.
- f. PROMO CODE can only be used once per order.
- g. This offer has been created subject to the terms of the Company.
- h. Litigation, if any, is subject to jurisdiction of courts in New Delhi.
- i. The offer cannot be combined with any other offer or coupons etc.

c) Offer 3:

- a. Card is to be presented in Original at the time of availing the services.
- b. This offer is valid till (As mentioned above).
- c. At the time of reserving appointment, it is mandatory to maintain services is being availed against Card and Card number has to be mentioned.
- d. All Cards & offer will be entertained subjective to availability of appointment.
- e. Appointment to be scheduled minimum 24 hours prior to the date of service.
- f. Post confirmation of appointment, cancelation will not be entertained.
- g. In case if No Show – offer will be treated as null and void.
- h. One offer with one Card can be used at a single sitting.
- i. Extra services availed would be charged as per actual.
- j. This offer cannot be clubbed or combined with any other voucher or discount offers