

### **FAQs for CSB Customers**

1. Via Mobile banking:

- Login to CSB Mobile banking application. Click here to download
- Choose 'Donations and Offering' menu
- Select Guruvayur Devaswom
- Select desired 'Donation Type' (E.g: Annadhanam, E-Hundi, Maintenance etc.)
- Enter donation amount & transaction remarks
- Accept Terms and Conditions & complete the donation transaction
- Receive SMS with the token/receipt number. To download e-receipt visit <https://online.csb.co.in/ereceipts>

2. Via IMPS:

Now donate through mobile application or net banking by IMPS mode with the following details:

• Donation Type	MMID	Mobile Number
• E-Hundi	9047318	8547448813
• Cow Maintenance	9047319	8547448813
• Elephant Maintenance	9047320	8547448813
• Anna Dhanam	9047321	8547448813